# **USER GUIDE**

DURING USE THE URN BECOMES HOT. BE CAREFUL NOT TO TOUCH HOT SURFACES WHEN OPENING THE LID OR FILLING.

TO AVOID BEING SCALDED, KEEP HANDS AWAY FROM ANY STEAM FROM THE LID WHEN THE URN IS OPERATNG OR HAS JUST BEEN SWITCHED OFF.

TURN OFF THE POWER SUPPLY AND REMOVE THE PLUG WHEN NOT IN USE, BEFORE CLEANING, AND BEFORE REPLACING ANY PARTS.

# Filling:

**IMPORTANT:** always put water in the urn before switching on. Lift the lid and fill the urn with the desired amount of water. Do not fill above the 'MAX' capacity mark.

**WARNING:** if the urn is overfilled there is a risk that boiling water will be ejected from around the lid.

Underfilling may cause the thermal cut-out to operate (and may shorten the element life).

The urn is not suitable for heating liquids other than water, or for heating water containing solids. For tea making, it is best to make the tea in another container. However if it is necessary to make tea in the urn, the tea leaves should be suspended clear of the urn bottom and heating element in a muslin bag. If it is intended to heat items such as puddings or hams, they should be suspended clear of the urn bottom and heating element.

### Controls:

The green power indicator will be illuminated whenever power is connected to the urn. Turn the thermostat to the desired setting:

Knob setting	Approximate water ter
1	37°C (99°F)
2	55°C (131°F)
3	68°C (155°F)
4	82°C (180°F)
5-6	97°C (207°F)

THIS URN IS NOT INTENDED TO CONTINUOUSLY BOIL WATER, DUE TO THE HAZARDS OF STEAM AND WATER ESCAPING FROM UNDER THE LID.

If it is necessary to keep the water at an exact temperature, use a thermometer to check. Stir the water before taking the temperature and when the desired temperature has been reached, turn the control knob slowly to the left until a click from the thermostat is heard. The thermostat will then cycle on and off to maintain the temperature.

### Safety tap:

The tap is locked or unlocked by turning the tap lever so that either the closed or opened padlock symbol is lined up with the white dot at the front of the tap body.

There are two open positions, one self-holding so that the tap remains open, and the other self-closing so that the tap closes as soon as the lever is released. To change the tap position, turn the tap lever through 180°.

Open the tap by depressing the lever tap to the horizontal position. Close the tap by returning the lever to the vertical position.

### After use:

Turn the control knob to 0 and disconnect from the mains supply. Water may be left in the urn when not in use for short periods, but to maintain a supply of fresh water, it should be emptied periodically and cleaned out.

WARNING: only move the urn when it is disconnected and cool.

### Protective cut-out:

The heating element is fitted with a thermal cut-out which protects the urn from damage if allowed to boil dry or switched on without water. It is essential to keep the heating element free from scale to ensure correct operation of this cut-out. Scale can cause the cut-out to operate when water is heating up normally.

If the cut-out operates, allow the urn to cool down, drain out any water then press the red reset button situated under the base.

## Cleaning:

ALWAYS TURN OFF THE POWER SUPPLY AND REMOVE THE PLUG BEFORE CLEANING, ALLOW THE URN TO COOL THIS URN IS NOT WATERPROOF DO NOT USE A WATER JET SPRAY TO CLEAN THE INTERIOR OR EXTERIOR OF THE APPLIANCE. OR USE A WATER JET IN THE VICINITY OF THE APPLIANCE

### Exterior

Clean with water and detergent. Do not use harsh abrasive cleaners as this could damage the surface finish.

## Interior

Brush any scale or sediment from the element and rinse thoroughly with clean water.

## Descaling

In hard water areas scale will form on the element and interior. This will adversely affect the operation of the urn if allowed to accumulate. Descale on a regular basis, using a proprietary descaler recommended for stainless steel kettles. Follow the instructions provided with the descaling product.

Scale build-up can also cause the tap to drip. If this should occur, turn off the power supply and remove the plug. Empty the urn and allow it to cool. Unscrew the top of the tap from the body. Wipe, scrape and break the scale away from the rubber flexible seal and from the sealing surfaces inside the plastic body of the top. Reassemble, tightening the top of the tap until the white dot is towards the front.

# Trouble-shooting:

Fault	Possible Cause	Remedy
The appliance does not operate.	No power to the appliance.	Check supply socket is switched on. Check fuse and circuit breaker. Check green power indicator is illuminated.
	Thermostat or element faulty.	Replace thermostat or element.